

Fleet Supervisor Dianna Langley, 2017 Interview 2

11:43 am, December 26, 2017

Sergeant Kenneth Findlay: "Ok this is Sergeant Kenneth Findlay with the Internal Affairs Investigation Unit. Today is Tuesday December 26<sup>th</sup>, the time is 11:43 am this is a second interview."

Fleet Supervisor Dianna Langley: "Correct."

Sergeant Kenneth Findlay: "With Dianna Langley."

Fleet Supervisor Dianna Langley: "Uh huh."

Sergeant Kenneth Findlay: "Who is a witness to investigation 2017-0636 and before we go on record Dianna we looked at attachment, I believe that's C."

Fleet Supervisor Dianna Langley: "Correct."

Sergeant Kenneth Findlay: "And I believe we looked at J,K,L,M,N,O,P I believe these are all the other ones I was provided from Emma Loisel."

Fleet Supervisor Dianna Langley: "Ok, yup."

Sergeant Kenneth Findlay: "If you could just give me your name unit number and date of hire."

Fleet Supervisor Dianna Langley: "Um Dianna Langley unit 4125 date of hire 3/22 2004."

Sergeant Kenneth Findlay: "And what is your job title?"

Fleet Supervisor Dianna Langley: "Fleet supervisor."

Sergeant Kenneth Findlay: "And in looking at this I explained to you what, what I had here um and you had said there was some is this FleetLE program has come along, the inspectors have addressed like duplicate entries or other things like that with all of the secretaries and barracks supervisors and sergeants throughout the state, correct?"

Fleet Supervisor Dianna Langley: "Correct as we moved to total maintenance with the Galaxy system, correct."

Sergeant Kenneth Findlay: "And you told me at one point they were no longer worried about like old entries from 2014 and '15, something some date."

Fleet Supervisor Dianna Langley: "They were, I was aware from um the inspectors they weren't literally for lack of a better, dinging or penalizing a barracks or a section for entries prior to a certain date. I believe it was back in '14 or something because that was when for the Galaxy upload first started going through so I know that there was, they were given a grace period a leniency, but I don't know the exact date."

Sergeant Kenneth Findlay: "And we looked at these; we looked at all these other the other six barracks for this District?"

Fleet Supervisor Dianna Langley: "Correct."

Sergeant Kenneth Findlay: "And in comparing to Hammond and you, you gave me a statement the issue isn't the duplications."

Fleet Supervisor Dianna Langley: "Correct."

Sergeant Kenneth Findlay: "The issue with Hammond's is the fact that they were not being updated."

Fleet Supervisor Dianna Langley: "Correct when I look at the other barracks in that district what I, what stands out to me yes there are duplications and those barracks' secretaries

should be correcting them based on after their inspection or whatever um, but what stands out to me is the maintenance schedule is clearly hit on every vehicle. You can see the 75 mile increments whether they're duplicated or not or actually on the FleetLE report so just by glancing at these FleetLE's where all the barracks I see that they are being scheduled for routine maintenance accordingly per our matrix and when I look at the FleetLE report from Hammond that I worked off of from 11/2 it is clear, me just looking at this that cars are not being serviced so if I were to look at this report being an inspector I would question the fact that why aren't these cars being serviced. For example, I'll give you a prime example a vehicle 280 the last oil change shows June 13th, 2017, at 22102. The current mileage on that vehicle is 32201 that's a ten-thousand-mile increment where is the 75000-mile maintenance that's just one example. Pretty much 90 percent, if not more of every car on here, is between 10 and 30 thousand miles difference between the last service and the current mileage update. So, to me I would look at it and say every car needs serviced. So, it's not the fact of the duplications it the fact that whatever is the information the FleetLE report is not updated correctly to reflect current service records because in fact after doing this Hammond is current on all their services. But looking at the FleetLE from 11/2 I would say that they weren't. Because work isn't getting done correctly. It's not getting done at all or not getting done correctly.

Sergeant Kenneth Findlay: "And you told me before, the issue of where this became a problem wasn't the fact that there were duplications, it's the fact that the FleetLE wasn't being updated, correct?"

"Right, and those oil changes may they are very well in the system. Based on, I found them all, they were all in there. They were just not updated to reflect it and they might have come through as something different, but that's the secretary's responsibility to run the FleetLE report when she gets invoices, generally a week or so after to make sure they are showing up, that's their responsibility and that's how they would know if they have duplications or if they don't. but it appears to me, this one has a service or mileage of one and it's currently at 17,000 miles with no service records, that makes no sense. Something's not being done or not being done correctly.

Sergeant Kenneth Findlay: "And that and that part that is not being done is?"

Fleet Supervisor Dianna Langley: "That is what the problem is, not the duplications."

Sergeant Kenneth Findlay: "The duplications are not an issue."

Fleet Supervisor Dianna Langley: "No, they can come off at any time the duplications would only be an issue if they were not oil changes. But there's not even oil changes on here."

Sergeant Kenneth Findlay: "Ok, the responsibility to get this FleetLE report updated at Hammond, who's responsibility is that?"

Fleet Supervisor Dianna Langley: "At this time, it would have been Secretary Emma Loisel."

Sergeant Kenneth Findlay: "And every secretary throughout the state takes care of their own barracks?"

Fleet Supervisor Dianna Langley: "Correct."

Sergeant Kenneth Findlay: "And a District that would have been Mary, at Jefferson it would be Rose, she takes care of that, and the rest of them don't have issues with that?"

Fleet Supervisor Dianna Langley: "No."

Sergeant Kenneth Findlay: "It's the fact that it's not being updated?"

Fleet Supervisor Dianna Langley: "Right, they're all getting updated, there are duplications. I'm not saying they're not and they should come off, that's not a disciplinary thing. That's the inspectors would notice that and make a suggestion, there's no sense to have duplications. But as long as the services are within our 7500 matrix, there's no reason for discipline"

Sergeant Kenneth Findlay: "Because our main concern with this is the 7500-mile oil change."

Fleet Supervisor Dianna Langley: “Fleet Supervisor Dianna Langley: “Correct and that's what we get graded on and that's what we get inspected on if it's not there in our report you assume that it's not been done and then that that means extra work to go do research it's actually there yeah by looking at this report I would say 90 percent of their cars weren't serviced but they actually were all serviced, but they were they were not reflecting on the FleetLE report.”

Sergeant Kenneth Findlay: “Gotcha and Emma Loisel had received training on the FleetLE system prior to all of this?”

Fleet Supervisor Dianna Langley: “Fleet Supervisor Dianna Langley: “Everybody has had training of one of, of, of some degree at their in-service. We've gone over the new Galaxy process when we were doing test Collier was a test district and when we rolled it out we included it in their in their secretary training, yearly training. Everything that it comes to changes through processes goes out on read-and-sign and everybody gets the same one. Everybody gets the same training and, and most recently I have given Emma Loisel additional training recently so from that point on from that point on since December 12th there should be no errors cause she has the most detailed training in the whole entire state other than my department.”

Sergeant Kenneth Findlay: “Alright um is there anything else you would like to add?”

Fleet Supervisor Dianna Langley: “I can't think of anything at this time.”

Sergeant Kenneth Findlay: “Ok is everything true and factual?”

Fleet Supervisor Dianna Langley: “Absolutely.”

Sergeant Kenneth Findlay: “Alright Dianna as we said before at this time I give the order not to discuss this I.A. with anybody else so we don't compromise its integrity.”

Fleet Supervisor Dianna Langley: “Ok.”

Sergeant Kenneth Findlay: "Alright thank you."

Fleet Supervisor Dianna Langley: "Absolutely."

Sergeant Kenneth Findlay: "The time is now 11:52 am and I'll conclude the interview."